# **BY THE NUMBERS**

In a normal year, DCFS will...

- Investigate nearly **30,000** claims of child abuse or neglect
- Work with roughly **5,000** families in Differential Response interactions
- Engage another **3,000** families in in-home services cases, serving over **6,000** kids
- Care for roughly **7,000** kids in foster care cases
- Find permanent adoptive homes for approximately **1,000** kids

### HOW TO REPORT ABUSE

If you want to tell us about child abuse or neglect, please call the **Child Abuse Hotline** at **1-800-482-5964**. It is staffed 24 hours a day, 7 days a week, and you can be anonymous if you like. We Care We Act We Change Lives



quick guide DCFS GOALS ANI SERVICES

### C O N T A C T

HUMA

SERVICES

Division of Children & Family Services

Phone: 501-682-8770 Facebook: **@archildwelfare**  At DCFS, we have one primary value that drives every decision we make:

Every child in Arkansas deserves a safe, stable family every day.

#### INVESTIGATIONS

Whenever child abuse or neglect is reported, we have to investigate the claims. If we see that abuse did happen, we'll engage the family to see what can be done to keep the child safe and the family stable.

### DIFFERENTIAL RESPONSE

The Differential Response Program responds to low-risk child abuse and neglect. Families are provided with short-term services designed to keep the family's circumstances from rising to the level where more formal, intensive engagement is required to keep kids safe and secure.

## P R I M A R Y F O C U S

Our mission is to keep children safe and families together. We do that by engaging families and working together to build supports to assist parents and families in successfully and safely caring for their children.

### IN-HOME SERVICES

The majority of our cases are "inhome" cases where we work with families to keep children safely in the home. This is our goal each time we engage families.

### FOSTER CARE

If a child can't be kept safe in the home, we must place the child into foster care. Our goal in these cases is to return the child to the home or relatives when safe to do so.

### A D O P T I O N

When a child can't be safely returned to his or her family after extensive services and efforts, finding a permanent, safe, stable adoptive home is our next goal.

### A D U L T H O O D

If adoption is not appropriate, we work with teens in foster care to prepare them for and support them during and after their transition to adulthood.