

PRE-ADMISSION SCREENING RESIDENT REVIEW (PASRR) VENDOR TRANSITION WEBINAR

Department of Human Services (DHS)
Division Of Provider Services and Quality Assurance (DPSQA)
Office of Long-Term Care (OLTC)-Medical Needs



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PRE-ADMISSION SCREENING RESIDENT REVIEW (PASRR)

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ARKANSAS
DEPARTMENT OF
**HUMAN
SERVICES**

humanservices.arkansas.gov

Division of Provider Services & Quality Assurance

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Objective:

This webinar is intended to provide facilities with more information on process changes, the new vendor, and important dates to remember.

These changes to the submission process will begin June 26, 2025. The new vendor will begin completing Level II assessment on July 1, 2025.

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PASRR Regulations

A Level II evaluation must be completed for all applicants who meet nursing facility (NF) level of care requirements, and who have been identified as having suspected mental illness (MI) and/or intellectual disability (ID) by the Level I preadmission screening process.

Level II evaluations must also be conducted on NF residents with Mental Illness and/or Intellectual Disability, or related condition, any time there is a significant change in condition.

PASRR Regulations

Pursuant to 42 CFR §483.102 (a), the PASRR process applies to all Medicaid-certified nursing facility (NF) applicants, regardless of the source of payment for the NF services, and regardless of the individual's or resident's known diagnoses.

A Level I screening must be completed before a resident can be admitted into a nursing facility.

If a current nursing facility resident experiences a significant change in his or her mental or physical condition, the individual is subject to a Resident Review evaluation.

PASRR Regulations

According to 42 CFR §483.112(c), states must ensure the Level II is complete within an annual average of 7-9 working days.

This means that there should only be 7-9 working days between the time that the Department of Human Services (DHS) Division of Provider Services and Quality Assurance (DPSQA) Office of Long-Term Care (OLTC) - Medical Needs receives the Level I DMS Form 787 PASRR, and the time that the final Level II determination letter is sent to the parties and facilities.

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Meet Our New Vendor

Our new vendor, Arkansas Foundation for Medical Care (AFMC) will be the vendor conducting Level II PASRR assessments beginning July 1, 2025.

AFMC is a nonprofit organization headquartered in Little Rock, Arkansas, with an additional office in Fort Smith, Arkansas. They are dedicated to working with individuals and health care providers in all settings to improve overall health and consumers' experience of care. They accomplish this through education, outreach, data analysis, information technology, medical case utilization and review, and marketing/communications services. AFMC is an established, trusted partner in private, state, and federally led payment innovations by Medicare, Medicaid, and commercial payers.

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Meet Our New Vendor

Vendor Contact Information

Please contact AFMC at 1-855-551-5015 or pasrr@afmc.org if you have general questions about the PASRR process, a Level II assessment, or to schedule training for your staff.

You can also visit <https://medicaid.afmc.org/pasrr> for more information.

Important Process Changes

The process will remain unchanged for any Level I assessments that do not identify a positive result.

Level I assessments that do not identify a positive result are NOT required to be submitted to DHS; however, providers are required to maintain these assessments in their files, and they must be readily available for review during a survey.

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Below outlines the new process applicable to a positive Level I assessment:

Step 1:

- Provider completes the Level I assessment. If positive, send it to DHS at: medneeds.PASRR@dhs.arkansas.gov.
- * Do not send any Level I assessments to AFMC.
Level I assessments will only be sent to medneeds.PASRR@dhs.arkansas.gov *

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Below outlines the new process applicable to a positive Level I assessment:

Step 2:

- Positive Level I assessments will be reviewed by DHS.
- If DHS agrees that a Level II assessment is necessary, DHS will forward the Level I assessment to AFMC to complete.
- If during the review DHS does not agree that a Level II assessment is necessary, DHS will contact the provider, and no further action will be required.



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Additional steps for the new process applicable to a positive Level I assessment:

Step 3:

AFMC will complete the Level II assessment.

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Additional steps for the new process applicable to a positive Level I assessment:

Step 4:

- DHS will review the Level II assessment and make a determination for admission to a nursing facility.
 - This determination will be communicated to AFMC.
 - AFMC will then distribute the determination result to the client, facility, and the representative/guardian.
- * The above determination ONLY applies to PASRR eligibility. Medical eligibility must be obtained from Division of Provider Services Quality & Assurance (DPSQA) Office of Long-Term Care (OLTC) Medical Needs. Financial eligibility must be obtained from the DHS Department of County Operations (DCO). *

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Important Dates to remember about the Pre-Admission Screening Resident Review (PASRR) Level I – DMS Form 787

Wednesday 06/25/2025

The last day Emeritus Corporation, also known as Bock Associates, will accept PASRR assessments for review. After this date, providers will no longer submit their assessments directly to Bock Associates.

Thursday 06/26/2025

Providers will begin submitting their positive Level I PASRR screening assessments directly to DHS instead of Bock Associates. They should be submitted to:
medneeds.PASRR@dhs.arkansas.gov

Tuesday 07/01/2025

The new PASRR vendor, AFMC, will begin conducting Level II PASRR assessments and residential reviews forwarded directly to them from DHS. Providers are **NOT** to send PASRR assessments directly to AFMC.

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**Wednesday
06/25/2025**

The process will remain unchanged for any Level I assessments that do not identify a positive result.

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Thursday
06/26/2025

First day for all providers to begin submitting their positive Level I (DMS 787 form) screening assessments directly to DHS DPSQA OLTC Medical Needs at the medneeds.pasrr@dhs.arkansas.gov email address.

Negative DMS 787 forms do not have to be sent to DHS DPSQA OLTC Medical Needs

Bock will no longer be accepting any DMS 787 forms

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**Tuesday
07/01/2025**

First day for Arkansas Foundation for Medical Care (AFMC) to begin completing PASRR Level II evaluations.

All positive DMS 787 forms will be sent directly to OLTC Medical Needs at the medneeds.pasrr@dhs.arkansas.gov email address.

Negative DMS 787 forms do not have to be sent to DHS DPSQA OLTC Medical Needs.

No DMS 787 forms or DMS 780 forms will be sent directly to AFMC.

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Working Together For a Smooth Transition

Both AFMC and Bock Associates will be working together with DHS to make this transition process as easy as possible for providers. This transition is the first step to streamlining both the financial and medical eligibility process.

More information on financial eligibility streamlining will be provided at a later date.

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IMPORTANT LINKS WITH MORE INFORMATION ABOUT THE PASRR PROCESS AND PREVIOUS CORRESPONDENCE CAN BE FOUND HERE:

The memos with all the new PASRR process and vendor information can be found here:

<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/reports-publications-dpsqa/>

Training and Education for the PASRR Instructions for DMS-787 form (PowerPoint) can be found here:

<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/information-for-providers/training-and-education/>

The DHS forms; DHS-703, DMS-787, DMS-780, and instructions can be found here:

<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/forms-documents/>

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<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/information-for-providers/training-and-education/>

The screenshot displays the Arkansas Department of Human Services website. At the top, a red banner reads "Severe Weather: Donate to the Arkansas Disaster Relief Program". Below this is a dark blue navigation bar with links: "The Official Website of the State of Arkansas", "State Directory", "All State Agencies", "Elected Officials", "Arkansas Code", "State Employees", "Help Center", and "Accessibility & Settings". A secondary navigation bar includes "CAREERS", "DIVISIONS & SHARED SERVICES", "DATA & REPORTS", "NEWS", "FIND A COUNTY OFFICE", and "CONTACT US". The main content area features a large image of an elderly man and a young child, with the heading "Training And Education" overlaid. To the left, a sidebar lists "Divisions & Shared Services" and "Provider Services & Quality Assurance", with sub-links for "Information for Providers", "Memos and Transmittals", and "DPSQA Policies and Regulations". The main content area shows a breadcrumb trail: "Home > Divisions & Shared Services > Provider Services & Quality Assurance > Information for Providers > Training and Education", followed by the heading "Training And Education". A "DHS Chatbot" button is visible in the bottom right corner.

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The Training and Education for the PASRR instructions for DMS-787 form (PowerPoint) looks like this and can be found at:

<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/information-for-providers/training-and-education/>

Preadmission Screening and Resident Review (PASRR) Instructions for DMS-787 Form

Level I Screening for Suspected Major Mental Disorders and Intellectual Disabilities and Related Conditions

For Training Purposes



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Please note:
Slide 24 from the Training and Education for the PASRR instructions for DMS-787 form (PowerPoint) Will be incorrect as of 06/26/2025 and will need to be updated.

Please see the new changes: **No**
DMS 787,
DMS 780,
Or DHS 703 forms
will be sent to Bock as of 06/26/2025.

Next Steps When DMS-787 is Completed- Where to Send the Forms

Forms	DPSQA	Bock	Facility Retain Copy	Time Frame
787 – Pre-Admission Level 1 Screening	Yes	 No	Yes	Within 48 hours of admission
703 – Medical Eligibility	Yes	 No	Yes	Within 48 hours of admission
780 – Dementia Diagnosis	Yes, if applicable	 No	Yes	Within 48 hours of admission
PASRR Approval Letter	Yes	N/A	Yes	N/A



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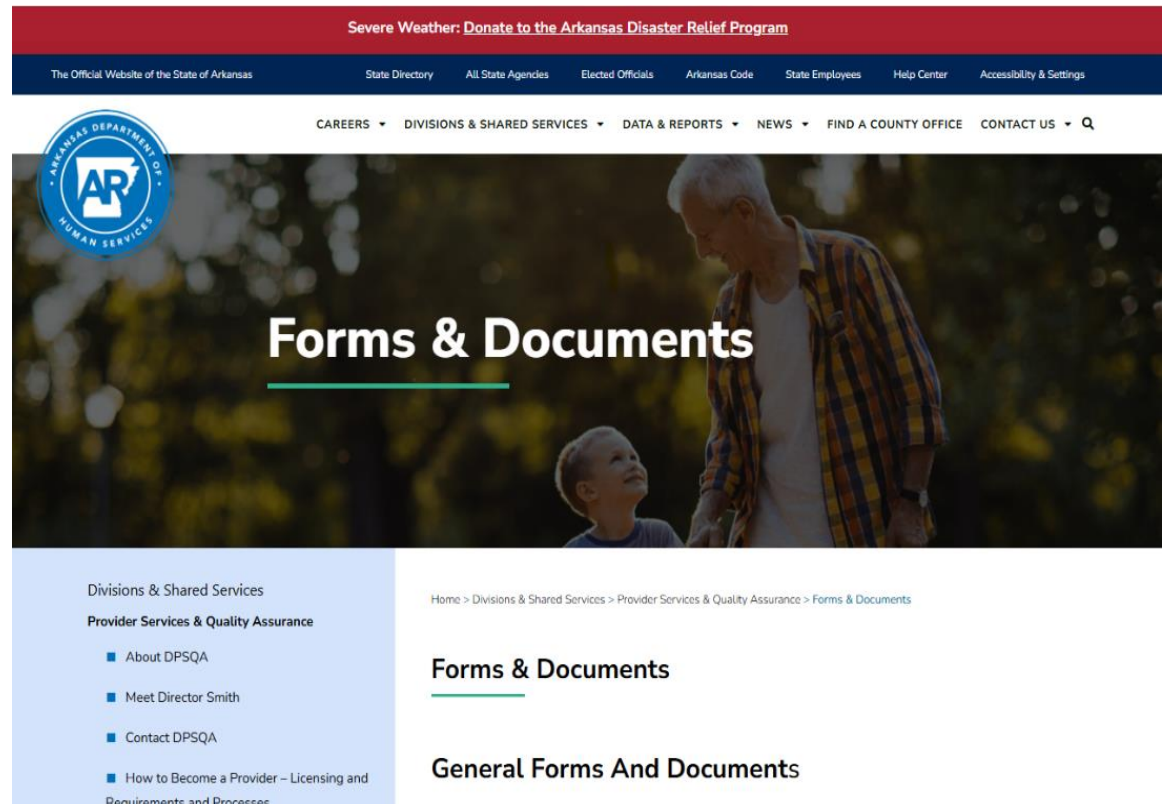
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The DHS forms:
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DMS-780,
can be found here:
<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/forms-documents/>



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WEBINAR SCHEDULE

THURSDAY, JUNE 5, 2025, AT 3:00 P.M.

https://us02web.zoom.us/webinar/register/WN_urfWOjhESFGRJCTeHf6Wnw

MONDAY, JUNE 9, 2025, AT 09:00 A.M.

https://us02web.zoom.us/webinar/register/WN_NUxj1ANoSVqIpQ3V487mKw

WEDNESDAY, JUNE 11, 2025, AT or 1:00 P.M.

https://us02web.zoom.us/webinar/register/WN_DUBjx5J5S2mMdtIE6gYY7A

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The recordings of the webinars, and answers to the most commonly asked questions will be placed on the Medical Needs for Nursing Home's webpage:

<https://humanservices.arkansas.gov/divisions-shared-services/provider-services-quality-assurance/information-for-providers/medical-needs-for-nursing-homes/>

If you have any questions or need clarification about the **PASRR** process, please email us at: medneeds.PASRR@dhs.arkansas.gov

If you have any questions or need clarification about a **non-PASRR** issue, please email us at: dhs.med.needs@dhs.arkansas.gov

You can also contact the Medical Needs unit via telephone at: (501) 682-2441, and press extension number 8.

Questions?



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Contact Information

DHS DPSQA OLTC MEDICAL NEEDS

medneeds.PASRR@dhs.arkansas.gov
dhs.med.needs@dhs.arkansas.gov

(501) 682-2441, and press ext # 8



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