

Subject: Action Required: EVV Home Health Provider Self-Registration Portal

Dear Provider,

The Arkansas Department of Human Services (DHS) will soon require all providers delivering Home Health services supported by Arkansas Medicaid programs to use an Electronic Visit Verification (EVV) system. The State has chosen Sandata as the State-sponsored EVV solution. Providers can choose to use Sandata or an Alternate EVV (Alt EVV) vendor.

The Provider Self-Registration Portal is now open and available at the link below.

[Provider Self-Registration Portal](#)

On or before **March 31, 2025**, providers must register in the portal to:

- Identify chosen EVV system
 - *Providers who choose to use an Alt EVV system must identify a participating Alt EVV vendor who will integrate with the Sandata system.*
 - *If using an Alt EVV vendor, that vendor must also register through the portal and complete testing and certification.*
- Complete training
- Access system credentials
- Begin entering visit data

Please use the checklist below to prepare for registration.

- ✓ Before you register, designate a user to be the primary agency administrator. This user will need to provide first and last name and an active email address.
- ✓ You will need the following information to successfully register in the Provider Self-Registration Portal.
 - EVV Program: Arkansas DHS
 - Provider Medicaid ID
 - Account name (name of your agency)
 - “Doing Business As” name, if applicable
 - Approximate # of clients served
 - Approximate # of agency caregivers / staff
 - Address and phone number
 - Which EVV system you are using (Sandata or Alt EVV)
- ✓ You will be asked if you are an Agency Provider or an independent provider. Please select “Agency Provider”.

Please register through the link above to be fully compliant with the 21st Century Cures Act.

For general questions about the AR-DHS program, please email ewarkansas@dhs.arkansas.gov. You can also visit the [AR-DHS website](#) for more information.

For technical help in using the EVV system, please contact Customer Support through **Submit a Request** on [Sandata On-Demand](#).

Thank you.