

Subject: EVV Provider Self-Registration Portal Will Open in January 2025

Dear Provider,

The Arkansas Department of Human Services (DHS) is preparing to implement a new requirement for all providers delivering Home Health services through Arkansas Medicaid programs. Providers will need to register and select an Electronic Visit Verification (EVV) system. You'll have the option to use either Sandata, the state-sponsored solution, or an Alternate EVV (Alt EVV) vendor.

To make this process as smooth as possible for you, ***the Provider Self-Registration Portal will now open in January 2025***, not this month as previously stated. This additional time allows us to fine-tune the system to ensure a seamless and frustration-free experience.

We appreciate your patience as we work to support you every step of the way. We will notify you as soon as the portal is open and ready to use.

Contacts and Resources

For general questions about the AR-DHS program, please email evvarkansas@dhs.arkansas.gov. You can also visit the [AR-DHS website](#) for more information.

For technical help in using the EVV system, please contact Customer Support through **Submit a Request** on [Sandata On-Demand](#).