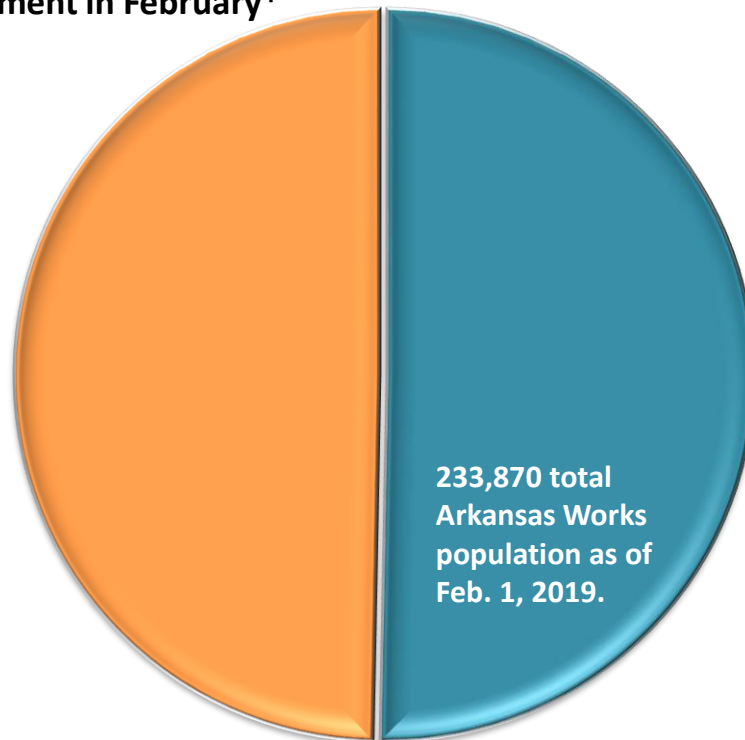


Arkansas Works Program

February 2019

Just over 116,200 Arkansas Works enrollees were subject to the work requirement in February. Most are already meeting the requirement through work, school, or other life situations that made them exempt from reporting each month. Numbers below are a point-in-time snapshot of the requirement and some fluctuate daily.

116,229 subject to work requirement in February*



13,373
Did not meet requirement

102,856
Met requirement due to work, training, or other activity. Most of these individuals are exempt from monthly reporting of activities because they have provided DHS information showing they are in compliance.

Months of Not Meeting Requirement

One month	Two months	Three months (closed)
7,066**	6,472**	0

✓ ** ↓ due to closures unrelated to compliance & as of March 7, 2019.

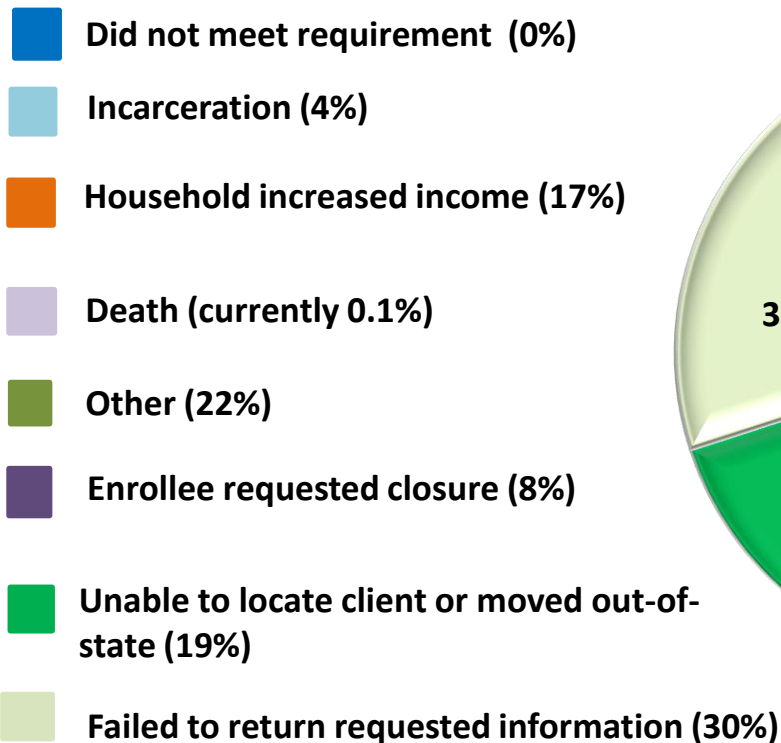
*Enrollees ages 30-49 were subject to the requirement in 2018. Those 19-29 will phase in from January through June 2019.

Arkansas Works Program

February 2019

Every Medicaid program has what is known as “churn,” cases that close for various reasons. It is not uncommon for those individuals to take action and come back on a program after receiving a closure notice. The total number of Arkansas Works cases closed in February was 10,854. Of those, none (0) closed due to not meeting the requirement.

Of the enrollees whose coverage ended in 2018 due to not meeting the requirement, 1,910 have applied for and gained coverage in 2019. Of those, 1,889 are in Arkansas Works.



Outreach Efforts February 2019

includes DHS, AFMC,
insurance carriers, and DWS

Phone Calls	43,989
Letters	90,629
Emails	62,466
Text Messages	18,018
Social Media Posts	170
Paid advertising	Ongoing

Arkansas Works Clients -
Subject to the Work and Community Engagement Requirement

Reporting Period	Met the Requirement	Did Not Meet the Requirement	Total	% Who Met the Requirement
June 2018	18,351	7,464	25,815	71%
July 2018	31,072	12,722	43,794	71%
August 2018	43,655	16,357	60,012	73%
September 2018	56,509	16,757	73,266	77%
October 2018	56,913	12,128	69,041	82%
November 2018	56,317	8,426	64,743	87%
December 2018	55,904	4,776	60,680	92%
January 2019	94,900	10,258	105,158	90%
February 2019	102,856	13,373	116,229	88%

Arkansas Works Clients - Months Not Meeting Requirement in 2019

As of March 7, 2019

One Month	Two Months
7,066	6,472

Arkansas Works Clients - Met the Requirement

Reporting Period	Employed >80 hours/month	Dependent Child in Home	Pregnant	Medically Frail	Currently Exempt in SNAP	Caring for Incapacitated Person	Short-Term Incapacitated
June 2018	8,375	2,731	15	2,208	3,480	128	164
July 2018	13,951	4,192	21	4,282	5,780	264	385
August 2018	19,391	5,717	40	6,273	7,776	534	776
September 2018	25,368	7,432	51	8,020	9,705	781	1,113
October 2018	25,425	7,147	54	8,271	9,913	846	1,246
November 2018	25,149	6,765	47	8,393	9,984	849	1,286
December 2018	25,089	6,469	45	8,424	10,244	781	1,180
January 2019	50,107	12,337	92	10,257	14,485	864	1,166
February 2019	52,571	14,077	127	10,645	16,503	928	1,271

Reporting Period	Receives Unemployment Benefits	Education and Training	Alcohol or Drug Treatment	American Indian/Alaska Native*	Tea Cash Assistance	Reported Activities	Total
June 2018	187	24	79	515	-	445	18,351
July 2018	310	56	155	832	-	844	31,072
August 2018	444	129	207	1,150	-	1,218	43,655
September 2018	556	242	230	1,479	-	1,532	56,509
October 2018	479	283	239	1,485	-	1,525	56,913
November 2018	398	324	224	1,470	-	1,428	56,317
December 2018	370	333	221	1,437	-	1,311	55,904
January 2019	573	899	225	2,322	-	1,573	94,900
February 2019	613	1,531	279	2,570	-	1,741	102,856

Clients may fit into more than of the above groups. However, they are only counted in one group each month.

**Clients who are American Indian / Alaska Native will be part of a future phase in.*

Good Cause Requests Completed

Month	Granted	Denied	Not a Good Cause Issue	Verification Not Received	Total
June 2018	-	-	-	-	-
July 2018	3	1	-	-	4
August 2018	45	4	6	-	55
September 2018	140	32	74	-	246
October 2018	182	16	93	-	291
November 2018	101	4	47	-	152
December 2018	106	7	43	-	156
January 2019	56	5	-	-	61
February 2019	43	8	-	1	52
Total	676	77	263	1	1,017

Good Cause requests are reviewed on a case-by-case basis. Clients who have another exemption reason are counted in this report where appropriate.

Clients Who Met Requirement Through Monthly Reporting - Types of Activities

Clients can report more than one type of activity

Reporting Period	Clients Who Reported Activities	Number of clients who reported the activity						
		Work	Education and Training	Volunteer	Job Search	Job Search Training	Health Education Class	Currently Meeting SNAP Requirement
June 2018	445	73	8	27	18	1	1	351
July 2018	844	145	20	63	40	4	0	639
August 2018	1,218	279	42	120	90	6	3	828
September 2018	1,532	372	42	152	93	5	5	1,025
October 2018	1,525	401	37	181	106	2	3	968
November 2018	1,428	371	34	170	97	4	3	907
December 2018	1,311	313	22	158	84	1	3	849
January 2019	1,573	322	74	178	116	4	1	1,030
February 2019	1,741	422	88	238	157	6	1	1,048

February 2019 Reporting Period

Clients Who Met Requirement Through Monthly Reporting - Types of Activities Reported by Hours

Total Clients Who Met Requirement Through Monthly Reporting: 1,741

Clients can report more than one type of activity.

Activity*	Clients Who Met Requirement Through Reporting - Hours Reported					# of Clients Reported	Total Hours Reported
	1-20 Hrs	21-40 Hrs	41-60 Hrs	61-80 Hrs	81+ Hrs		
Work	12	20	49	84	257	422	62,709
Education and Training	0	6	3	15	64	88	18,987
Volunteer	20	11	41	109	57	238	18,015
Job Search	38	56	38	8	17	157	7,410
Job Search Training	1	4	0	1	0	6	236
Health Education Class	1	0	0	0	0	1	12
Currently Meeting SNAP Requirement	--	--	--	--	--	1,048	N/A

**While there is no limit to the number of hours a client can report, some activity types limit the number of hours clients can receive credit for:*

- Job Search and Job Search Training - Clients may count up to 39 total hours from these activities combined each month.*
- Health Education Class - Clients may count up to 20 hours each year from this activity.*

Clients Who Did Not Meet Requirement - Types of Activities

Clients can report more than one type of activity

Reporting Period	Clients Who Did Not Meet Requirement	Reported No Activities	Reported Some Activities	Number of clients who reported the activity					
				Work	Education and Training	Volunteer	Job Search	Job Search Training	Health Education Class
June 2018	7,464	7,392	72	27	20	5	23	2	1
July 2018	12,722	12,587	135	49	20	12	73	1	1
August 2018	16,357	16,132	225	78	50	19	98	4	1
September 2018	16,757	16,535	222	69	54	23	97	5	1
October 2018	12,128	11,966	162	46	35	17	83	2	1
November 2018	8,426	8,308	118	42	20	14	50	3	0
December 2018	4,776	4,703	73	29	2	7	44	2	0
January 2019	10,258	10,117	141	58	6	21	76	2	0
February 2019	13,373	13,176	197	75	3	19	120	7	3

February 2019 Reporting Period
Clients Who Did Not Meet Requirement - Types of Activities Reported by Hours

Total clients who did not meet requirement: 13,373
 Reported No Activities: 13,176
 Reported Some Activities: 197

Clients can report more than one type of activity

Activity*	Clients Who Did Not Meet Requirement by Hours Reported					# of Clients Reported	Total Hours Reported
	1-20 Hrs	21-40 Hrs	41-60 Hrs	61-80 Hrs	81+ Hrs		
Work	14	17	21	23	0	75	3,475
Education and Training	0	1	0	2	0	3	163
Volunteer	12	4	1	2	0	19	419
Job Search	47	27	16	5	25	120	8,145
Job Search Training	6	1	0	0	0	7	75
Health Education Class	2	0	0	0	1	3	105

**While there is no limit to the number of hours a client can report, some activity types limit the number of hours clients can receive credit for:*
 -- Job Search and Job Search Training - Clients may count up to 39 total hours from these activities combined each month.
 -- Health Education Class - Clients may count up to 20 hours each year from this activity.

Arkansas Works Closures

Reporting Period	Total Closures	Closures Due to Not Meeting Requirement	Closures by Reason							
			Incarceration	Household Increased Income	Death	Enrollee Requested Closure	Unable to Locate Client or Moved Out-Of-State	Failed to Return Requested Information	Did Not Meet Requirement	Other
August 2018	18,057	4,353	2%	11%	0.01%	3%	5%	33%	24%	22%
September 2018	15,276	4,109	3%	15%	0.05%	5%	6%	26%	27%	18%
October 2018	15,081	3,815	2%	13%	0.10%	5%	5%	28%	25%	22%
November 2018	20,494	4,655	1%	10%	0.10%	5%	13%	25%	23%	24%
December 2018	15,981	1,232	2%	14%	0.10%	6%	12%	36%	8%	23%
January 2019	13,503	-	3%	13%	0.10%	8%	25%	32%	0%	19%
February 2019	10,854	-	4%	17%	0.10%	8%	19%	30%	0%	22%